



**Bow Valley
College**

Course Outline

MOAS1999

Field Placement for
Medical Office Assistants
and Unit Clerks
Fall 2024 - Current

Last Updated: 7/8/2024 12:54:36 PM

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MOAS1999

Field Placement for Medical Office Assistants and Unit Clerks

COURSE DESCRIPTION

In this field placement course, learners in the Medical Office Assistant and Unit Clerk program transition from the academic to the professional world by applying knowledge and skills learned in previous courses to a real-world setting. Learners have the opportunity to deepen their understanding of being a professional and learn about current workplace expectations while connecting with community and industry partners.

| | |
|--------------------|--|
| REQUISITES | <p>Complete all of the following</p> <ul style="list-style-type: none"> • Complete at least 30 credits from the following <ul style="list-style-type: none"> ◦ Required Medical Office Assistant and Unit Clerk Certificate courses with a minimum Grade Point Average of 2.0. ◦ Earn a minimum grade of C+ in each of the following courses <ul style="list-style-type: none"> ▪ HUCL1601 - Unit Coordinating Skills (3) ▪ MGMT1201 - Business Communication (3) ▪ MOAS1201 - Administrative Skills for Health Care (3) |
| EQUIVALENTS | None |
| CREDITS | 3 |
| HOURS | 150 |
| ELIGIBLE FOR PLAR | Yes |
| ZERO TEXTBOOK COST | Yes |

COURSE LEARNING OUTCOMES

Bow Valley College is committed to ensuring our graduates can demonstrate their abilities in key areas that will make them effective citizens and encourage their development as lifelong learners. In addition to the discipline-specific skills that learners acquire in their programs, the College has identified ten learning outcomes.

College-Wide Outcomes:

1. Communication
2. Thinking Skills
3. Numeracy and Financial Literacy
4. Working with Others

5. Digital Literacy
6. Positive Attitudes and Behaviours
7. Continuous Learning
8. Health and Wellness Awareness
9. Citizenship and Intercultural Competence
10. Environmental Sustainability

COURSE LEARNING OUTCOME(S) COLLEGE WIDE
OUTCOMES SUPPORTED

| | | |
|---|--|-------------------------------|
| 1 | Demonstrate professional judgement in the role of a medical office assistant or unit clerk. | 1, 2, 6, 8 |
| 2 | Demonstrate professionalism in the role of a medical office assistant or unit clerk. | 1, 4, 6, 9 |
| 3 | Synthesize and evaluate information for application in the role of a medical office assistant or unit clerk. | 2 |
| 4 | Demonstrate professional communication skills in the role of a medical office assistant or unit clerk. | 1, 2, 4, 6 |
| 5 | Reflect on the work integrated learning experience as it relates to professional growth. | 1, 2, 7, 8 |
| 6 | Complete administrative tasks within a health care environment. | 1, 2, 3, 4, 5, 6, 7, 8, 9, 10 |

COURSE MODULES AND SCHEDULE

**Course schedule subject to change, depending on delivery mode and term of study. For exact dates, please consult the Course Offering Information in Brightspace.*

WEEK/HOURS MODULES

| | |
|---|-------------------------------|
| 1 | Introduction and goal setting |
| 2 | Reflective writing |
| 3 | Field placement begins |
| 4 | Field placement |
| 5 | Field placement |
| 6 | Field placement |
| 7 | Field placement |
| 8 | Final assessment and wrap-up |

ASSESSMENT

COURSE
LEARNING ASSESSMENT WEIGHT
OUTCOME(S)

| | | |
|------------------|--|-----|
| 5 | Field placement preparation assignments (Minimum of 2) | P/F |
| 5 | Reflection | P/F |
| 5 | Check-in assessment | P/F |
| 1, 2, 3, 4, 5, 6 | Field placement | P/F |
| 1, 2, 3, 4, 5, 6 | Final evaluation | P/F |

Important: For details on each assignment and exam, please see the Course Offering Information.

PERFORMANCE STANDARDS

A grade of P is required to pass this course. Learners may be required to pass this course in order to progress in the program or to meet specific program completion requirements.^[P]

A grade of P is required in all assessments to pass this course.

Please consult with the program area or the Bow Valley College website for further details.

GRADING SCHEME

| Symbol | Description | Grade Point Value |
|--------|--|-------------------|
| P | Pass | N/A |
| F | Fail | N/A |
| BD | Basic/Developing (Foundational programming courses only) | N/A |
| CM | Complete | N/A |
| NCM | Not Complete | N/A |

REQUIRED LEARNING RESOURCES

Additional learning resources may be found in the Course Offering Information or in Brightspace.

ADDITIONAL INFORMATION

Additional information may be found in the Course Offering Information or in Brightspace.

ACADEMIC ACCOMMODATIONS

Learners with a disability (learning, physical, and/or mental health) may qualify for academic and exam accommodations. For more information, or to apply for accommodations, learners should make an appointment with Accessibility Services in the Learner Success Services (LSS) Department. Accessibility Services can also assist learners who may be struggling with learning but do not have a formal diagnosis. To make an appointment visit LSS on the first floor of the south campus or call 403-410-1440. It is the learner's responsibility to contact Accessibility Services and request academic accommodations. For more information, please visit our website at <http://www.bowvalleycollege.ca/accessibility>.

INSTITUTIONAL POLICIES

Bow Valley College is committed to the highest standards of academic integrity and honesty. Learners are urged to become familiar with and uphold the following policies: Academic Integrity (500-1-7), Learner Code of Conduct, Procedures and Guidelines (500-1-1), Learner Appeals (500-1-12), Attendance (500-1-10), Grading (500-1-6), Academic Continuance and Graduation (500-1-5), and Electronic Communications (300-2-13). Audio or video recording of lectures, labs, seminars, or any other teaching and learning environment by learners is allowed only with consent of the instructor as part of an approved accommodation plan. Recorded material is to be used solely for personal study and is not being used or distributed without prior written consent from the instructor.

Turnitin:

Students may be required to submit their course work to Turnitin, a third-party service provider engaged by BVC. Turnitin identifies plagiarism by checking databases of electronic books and articles, archived webpages, and previously submitted student papers. Students acknowledge that any course work or essays submitted to Turnitin will be included as source documents in the Turnitin.com reference database, where it will be used solely to detect plagiarism. The terms that apply to a student's use of Turnitin are described on Turnitin.com.

Online Exam Proctoring:

Examinations for this course may require proctoring through an online proctoring service. Online proctoring enables online exam taking within a controlled and monitored environment, thereby enhancing academic integrity. Online proctoring may occur through a variety of methods, including but not limited to:

- a. live online proctoring where a remote invigilator authenticates identity and observes completion of an exam using specialized software and recordings;
- b. automated proctoring where the exam session is recorded and AI (artificial intelligence) analyzed;
- c. browser lockdown that limits access to other applications, websites, copying, printing, screen capture and other functions; or
- d. a combination of both live/automated proctoring and browser lockdown.

Course instructors will review recordings, analyses, and data obtained through online proctoring for academic integrity infractions. It is the student's responsibility to meet the technical, software, location, and identity verification requirements necessary to enable online proctoring.

Further details of these policies are available in the Academic Calendar and on the Bow Valley College website, bowvalleycollege.ca.

Learners are encouraged to keep a copy of this course outline for future reference.

Collection of Personal Information:

This course, including your image and voice, may be recorded and made available to you and other students taking the course section. By attending the class(es) online or in person, you consent to the collection of your personal information. If you do not wish to be recorded, please contact your instructor before starting the course/class to discuss alternative arrangements.

You may use the recordings only for educational purposes and you must not copy, share, or use the recordings for any other purpose without the instructor's express permission.

Your personal information is collected in accordance with section 33(c) of the Freedom of Information and Protection of Privacy Act (Alberta) to deliver academic programming, support learner flexibility, promote universal design for learning principles, and for purposes consistent with the course activities and outcomes. If you have any questions about the collection, disclosure, use, or protection of this information, please contact the College's Access and Privacy Officer at foip@bowvalleycollege.ca.